sleepnatural™

Luxury
YOU DESERVE

USER'S MANUAL
ADJUSTABLE BASE
[BASE SN540]

sleepnaturalnow.com
USER'S MANUAL
Base SN540

www.SleepNaturalNow.com
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Instructions</td>
<td>01</td>
</tr>
<tr>
<td>Parts List</td>
<td>03</td>
</tr>
<tr>
<td>Under Bed View</td>
<td>04</td>
</tr>
<tr>
<td>Electronics Overview</td>
<td>05</td>
</tr>
<tr>
<td>Installation</td>
<td>06</td>
</tr>
<tr>
<td>Wireless Remote Control</td>
<td>10</td>
</tr>
<tr>
<td>Remote Pairing</td>
<td>16</td>
</tr>
<tr>
<td>Memory Setting</td>
<td>17</td>
</tr>
<tr>
<td>Setting Up Two Bases</td>
<td>18</td>
</tr>
<tr>
<td>Headboard Brackets Installation</td>
<td>19</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>20</td>
</tr>
</tbody>
</table>

www.SleepNaturalNow.com
Safety Instructions

Safety Disclaimer
Thank you for purchasing a Sleep Natural adjustable bed base. For your safety, please read all instructions carefully before using this adjustable base. Save these instructions for future reference.

Attention:
Unplug the base from the electrical outlet before servicing any part of the base. To prevent the risk of electric shock, always unplug the base before cleaning. For your safety, ensure the base is in a flat position with all motors turned off and disconnected from the power source prior to servicing. Keep the power cord away from heated surfaces.

If the power cord or plug becomes damaged, or if the bed base is wet or not working properly, stop using the bed base and contact customer service.

This bed base is intended to be used only as described in this manual. Do not use any accessories/attachments that are not recommended by the manufacturer. Close supervision is required when the bed base is used by or near children, convalescents, or disabled persons.

Electrical Safety: Connect to a surge protector (not included).
Please ensure you connect the base properly to the power supply. Any incorrect power connection may cause electric shock or fire. For optimal safety, your adjustable bed should be plugged into a surge protector (not supplied with this adjustable bed). Always unplug this adjustable bed frame from the electrical outlet before any cleaning or maintenance of the bed frame. To safely disconnect, remove the plug from the outlet. Keep cord away from heated surfaces. Use only indoors.

The control box, motors, and remote (except battery compartments) should not be opened or tampered with. Opening or tampering with these components without authorization will void the warranty.

In-Home use only:
Sleep Natural adjustable bed bases are designed exclusively for in-home use.
Do not use this base with oxygen therapy equipment or near explosive gases.

Pacemaker Notice:
This bed base contains neodymium magnets which may interfere with magnetic fields of devices such as pacemakers, ICDs etc. Some pacemakers may falsely interpret the optional massage vibrations as movement or exercise. The owner of such medical devices should consult their physician before using this product.

Children and Pets:
This product is designed to be used by an adult. Do not allow children to operate this bed without adult supervision. Immediately dispose of all packing materials as they can pose a smothering risk to children and pets. Injury could occur if children or pets are permitted to play on or under the bed.

www.SleepNaturalNow.com
Safety Instructions

Product Ratings:
The lift motors are not designed to operate continuously for more than (2) minutes in an (18) minute time period. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

Weight Limits:
This product is not rated to support weights exceeding 850 pounds including the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

Acoustics:
The massage function will emit a noticeable tone during operation. As the massage intensity level is increased, the tone will intensify. The volume of this tone is directly related to the location environment. For example, when demonstrated in a show room, the surrounding environmental noise will cover some of massage noise. However, when installed in a home setting with wooden floors, carpeted or not, the massage volume will be more noticeable. In normal base operation, the support legs of the base will create a contact noise with floor. When entering, exiting, or shifting weight on the base, this contact noise may be louder as the legs make contact. This is normal.

Fabric Care:
To prolong the life of your fabric, protect it from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources. For deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water. Do not moisten excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by brushing gently. Wipe with a clean cloth dampened with warm water to remove residues. Dry in a shaded area away from direct heat. If persistent marks remain visible after cleaning, seek professional advice.

FCC Compliance:
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding RF exposure requirement and void user's right to operate the device.

FCC

Radio Frequency: 2.4GHz

www.SleepNaturalNow.com
## Parts List

Ensure you have received all the parts listed below before discarding the packing materials.

### Parts List:

A) Wireless Remote Control and AAA batteries [3]
B) Legs and Washer [4] (6 sets for 1-piece king bases)
C) Mattress Retainer [1]
D) Power Supply [1]
E) Power Cord [1]
F) Headboard Bracket [2] (Optional)
G) Headboard T-Bar [2] (Optional)
H) Large Washers [2] (Optional) (12 pieces for 1-piece king)
I) Long Bolts M10 [2] (Optional)
K) Short Bolt [8] (Optional) (8 pieces for 1-piece king)
L) Small Washers [12] (Optional) (4 pieces for 1-piece king)
M) Hex Key [1] (Optional)
N) Sync Cable [1] (Only for TXL bases)

**For One-Piece King Bases:**

O) Long Motor Plug [2]
P) Short Motor Plug [2]
Q) Nylon Washer [8]
S) Non-slip Nuts [6] (2 pieces for 540A)
T) Wrench [1]
U) KD Combination Parts [2]
V) Foot Motor [1]
W) Head Motor [1]

---

![Diagram of parts](attachment:image.png)

[www.SleepNaturalNow.com](http://www.SleepNaturalNow.com)
Not to scale, only for illustration purposes. Read all illustrations and instructions before beginning the installation process.

Head Motor | LED Light | Power Supply | Foot Motor
---|---|---|---
Sync Cable (Optional) | Control Box | Head Tilt Motor (Only for 540B) | AC Cord | Wireless Remote

www.SleepNaturalNow.com
Installation
(Queen or Twin XL Bases)

STEP 1: Remove packing materials
Put the bed base in a desired place with the bottom of the box facing up. Remove box cover, take out all of the packing materials and put aside. Make sure not to puncture the bed with any sharp objects.

STEP 2: Remove the bed from the box
Remove the bed base from the box keeping the bottom of the base facing upwards. Install the 4 legs to the four corners as shown. Tighten the legs by hand. Ensure the legs are secured tightly. Install the headboard brackets at the same time if attaching to a headboard. See page 19.

STEP 3: Carefully turn over the bed base
Carefully turn the base over using two people. Do not lay the base on its side to prevent damage to the side button, fabric or legs.

STEP 4: Connect power supply
Plug the power cord into the power supply as shown. To prevent damage to the Power Supply (Part D), please ensure the Power Supply is placed outside the perimeter of the adjustable base frame.

The batteries for flat the base when it's power off. (This step also applies to the bed of KD structure.)

www.SleepNaturalNow.com
STEP 1: Remove packing materials

Put the bed base in a desired place with the bottom of the box facing up. Remove box cover, take out all of the packing materials and put aside. Make sure not to puncture the bed with any sharp objects. Flatten the folded base as pictured.

STEP 2: One-piece King structure installation

A) Remove all parts from the accessory box, connecting and installing as pictured (large washers should be installed back and front).

B) Install the KD Combination Parts as shown in the following pictures. Tighten the bolts.
STEP 3: Install motors and legs

A) Cut off the cable ties of the motor, remove the protective film, and remove the corresponding parts from the accessory box. Install the motors with long motor plug (for motor head position) and short motor plug (for motor foot position). Motors without label facing up.

B) Remove the bed legs from leg box. Tighten legs by hand. Turn over the base carefully, using at least two people.

STEP 4: Connect power supply
(see page 6)
STEP 5: Remote

After the base is connected to the power supply, install three AAA batteries into the remote battery compartment. See pages 13, 14 and 15 to learn how to operate the remote.

STEP 6: Install mattress retainer

*Locate the mattress retainer as shown below [1]).

Insert the mattress retainer into the hooks at the foot of the bed as shown [2)]. Slide the mattress retainer into place. Ensure it is securely tightened. Place the mattress on the bed base as shown [3]).
Head Down
ZG Preset
Foot Down
Flat Preset
Head Massage
Memory A
Foot Up
Foot Down
Flat Preset
Memory B
LED Light
Foot Massage
Massage Mode Sets
Head & Foot Up
Head & Foot Down
Remote Light
Head Up
Head Down
ZG Preset
Remote Light
Memory A
 Massage Timer
Head Massage
www.SleepNaturalNow.com
Remote Overview

- Foot Up
- Foot Down
- Head Up
- Head Down
- ZG Preset
- LED Light
- Anti Snore
- TV Preset
- Flat Preset

www.SleepNaturalNow.com
Adjusting Features

The HEAD UP/DOWN button raises/lowers the head section of the base.

The Head Tilt UP/DOWN button raises/lowers the head tilt section of the base.

The FOOT UP/DOWN button raises/lowers the foot section of the base.

The one touch FLAT button returns the head and foot sections to a horizontal position.

The one touch ZERO GRAVITY preset button adjusts your legs to a higher level than your heart to help relieve pressure off the lower back and promote circulation.

The one touch MEMORY A preset button raises the head and foot to an optional preset position A.

The one touch MEMORY B preset button raises the head and foot to an optional preset position B.

The one touch Light button turns the remote flashlight on/off.

The one touch LED Light button turns on/off the under base LED Light.
The **HEAD +/-** buttons increase or decrease the head massage intensities.

The **FOOT +/-** buttons increase or decrease the foot massage intensities.

The **MASSAGE MODE** button selects the massage patterns. There are three levels.

The **MASSAGE TIMER / ALL OFF** button sets the massage feature to automatically shut off after 10, 20, or 30 minutes as set, and shuts off all massage features.
The HEAD&FOOT UP/DOWN button raises/lowers the head and foot section of the base. (540E only)

The HEAD UP/DOWN button raises/lowers the head section of the base. (540A only)

The FOOT UP/DOWN button raises/lowers the foot section of the base. (540A only)

The ANTI SNORE button raises/lowers the base to ANTI SNORE position. (540A only)

The one touch TV preset button adjusts head and legs to the desired position for watching television. (540A only)

www.SleepNaturalNow.com
Remote Pairing

Attention: All bases are set to the different DIP of the remote for easier use. If you need one remote to control two bases, please see Page 18 "Setting Up Two Bases".

STEP 1:

Press and hold the “LINK BUTTON” on the control box until the LINK LED flashes, then release the “LINK BUTTON”.

STEP 2:

Press and hold simultaneously the Head-Up button and Foot-Up button on the remote control until backlight LED flashes, then release the two buttons.

Very important: Pairing your device must be completed within 2 minutes; make sure the other base in the room is powered off.

www.SleepNaturalNow.com
STEP 1:
Ensure the base is connected to the power supply correctly and the remote control works properly. Ensure the base is in the Flat position. Make sure the massage, LED light, and other functions are turned off.

STEP 2:
Adjust the HEAD and FOOT to your desired position. Press the "TIMER/ALL OFF" button (For 540B and 540E only)
Or press the "Head down" and "Foot down" buttons simultaneously (For 540A only) until all buttons on the remote are flashing.

STEP 3:
While the buttons are flashing, press one of these three buttons "MEMORY A"/"ANTI SNORE"/"ZERO GRAVITY" until the flashing stops. The selected MEMORY FUNCTION is now set.
How to operate two bed bases simultaneously:

STEP 1:
Either Remote A or Remote B can control two bases simultaneously after connecting the power supply.

STEP 2:
The sync cord is needed when connecting two CK or TXL bases together.

STEP 3:
To synchronize the two bases, use the sync cord to connect base A control box to the base B sync port.

Sync port: SYCHRO CNTL!

STEP 4:
After synchronization, either remote can control the two bases synchronously.

To disable the synchronizing function, unplug the sync cord connecting the two bases. The sync function is now disabled.
STEP 1:
Open the headboard bracket accessory package and confirm that all the pieces listed below are included:
- Headboard Brackets [2] (Optional)
- Headboard Connecting Components [2] (Optional)
- Short Bolts [8] (Optional)
- Long Bolts M10 [2] (Optional)
- Long Bolts M8 [4] (Optional)
- Large Washers [2] (Optional)
- Small Washers [12] (Optional)
- Hex Key [1] (Optional)

STEP 2:
Install the headboard bracket (F) using one long bolt(M10) and one large washer. Install as per the picture to the right. Use the Hex Key (M) to tighten the bolts. Repeat this process for the other side of the base.

STEP 3:
Attach the headboard T-Bar (G) to the headboard bracket (F) using 4 short bolts and 4 small washers as per the picture to the right. Use the Hex Key to tighten the bolts. Repeat this process for the other side of the base.

STEP 4:
The remaining 4 long bolts(M8) and 4 small washers can be used to attach the headboard bracket to your headboard.

www.SleepNaturalNow.com
If one or more functions of the bed base have stopped operating, please check the bed as follows:

◎ Check under the bed base to verify the wired connections are secure and there are no cords or bedding obstructing the movement of the base.

◎ Check to see if the bed base is connected to the power supply correctly. Make sure the power supply is connected to the outlet.

◎ Ensure the batteries in the remote are new and operable.

◎ If the power supply is working correctly, unplug the base for 1 hour to reset the electronic components.

◎ After the electronic components have been reset, follow the REMOTE PAIRING steps on page 16 to reset the base.

If the issue is not resolved by following the instructions above, locate the serial number on warranty card or back of remote and contact customer service with Sleep Natural adjustable bed base.

www.SleepNaturalNow.com